

Decal Replacement

When a decal has been damaged due to repair or repainting. The following documents must be submitted to obtain a new decal:

- A copy of the itemized receipt.
- A copy of the paid repair or repainting invoice including the conveyance identification.
- A signed statement with a brief explanation of the circumstances that required the repair or repainting, with a contact name and telephone number.
- The aircraft tail number or vessel name.

If the decal was not received by standard mail, a replacement may be requested within 6 months of the purchase date.

Decals lost by customer and/or company representatives will not be replaced.

Mail or Fax the above documents to:

U.S. Customs and Border Protection
ATTN: DTOPS Program Administrator
6650 Telecom Drive, Suite 100
Indianapolis, IN 46278

Fax: 317-290-3219

Need a Paper Application?

1. Visit the DTOPS website: <http://dtops.cbp.dhs.gov/>
2. After arriving at the site, click "Helpful Info" in the header
3. Select "Need a paper application?" from the dropdown

This page has instructions on how to fill out a paper application, and provides links to download them.